

Volunteering with Wakefield Hospice...

Role Description:

Wakefield Hospice Chaplaincy Volunteer

Volunteer role in: Chaplaincy Team

Volunteer responsible to: Family Care Nurse / Director of Clinical Services

Volunteering location: Wakefield Hospice

Supported by: Family Care Nurse / Director of Clinical Services / Volunteer Services

Summary of Role:

To be a member of the Hospice Volunteer Chaplaincy team, on a rotational and/or on call basis according to availability, providing spiritual support to patients, families and staff under the direction of the lead nurse on the Inpatient Unit, or Day Therapy Unit Lead.

Usual role hours/shift:

As per chaplaincy rota.

Reporting absences:

If you are unwell, going on holiday or are otherwise unable to undertake your shift, please contact the Family Care Nurse or the Volunteer Services department as soon as possible.

Volunteers may be asked to provide support by:

- Assessing, recognizing and responding to the multifaceted expressions of spirituality that may be encountered in patients, families and friends and Hospice staff and volunteers.
- Understanding and helping with specific theological beliefs and where necessary signposting towards specific support including religious practice
- Contributing towards an individualized plan of care for patients by liaising with the Inpatient and Day Therapy Unit leads and documenting information to support the plan in the patient's notes.
- May be asked to contribute to a number of table top discussions around spiritual support, for Service users accessing the Day Therapy Unit
- Participate in Services of remembrance and reflection that may be held at various locations within the Wakefield District throughout the year.
- Provide support for the Hospice Induction programme for Hospice employees and Volunteers

Volunteers must:

- Maintain the Hospice code of confidentiality in regard to service users, their families and carers and all business matters
- Observe and implement the Hospice policies on fire, health and safety, manual handling, infection control and safeguarding, reporting any hazards or concerns promptly
- Participate in mandatory training and training deemed necessary for specific roles
- Enhanced DBS check must be completed before volunteering can commence

Training:

The Hospice is committed to the ongoing training and development of volunteers, aiming to provide appropriate training for all volunteers in order to meet statutory obligations, ensure volunteers are well supported in performing their role and to provide opportunities to undertake additional training for personal development. The Voluntary Services department will ensure that volunteers are informed of, and booked on to, all mandatory and statutory training.

Mandatory and statutory training identified for this role:

- Volunteer Induction
- Mandatory training

Person Specification / skills required

Volunteers in this role must be suitably qualified / experienced. Excellent communication skills are essential.

To apply for the role, please complete a Volunteer Application form and return to Sophie Baker, Wakefield Hospice Volunteer Services Coordinator.

Email: vs@wakefieldhospice.co.uk

Post: FAO Sophie Baker, Wakefield Hospice, Aberford Road, Wakefield, WF1 4TS