

Advanced Communication Skills Training

**COST: £375
+ VAT PP**

We are pleased to announce this new two day training course designed to provide a safe but intensive learning experience using the Connected© model of training. During the course, you will have the opportunity to explore the evidence base relating to professional communication, examine the challenges for health care professionals involved in complex interactions and consider the impact for patients and families.

Important points to know prior to attending the course:

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How the course is delivered:

This is a 2-day training course delivered by ACST and Maguire trained facilitators from Wakefield Hospice. This course will require full attendance on both days and as such certificates can only be issued if this requirement is fully met. The training will be delivered through a mix of teaching methods:

- Scenario based role play using expert actors and video feedback
- Interactive workshops
- Reflective practice discussions
- Experimental learning

Suitable for:

Senior health and social Care professionals (band 6 and above who would like to enhance their communication skills to enable them to deal more effectively with difficult, challenging and emotional conversations.