

# TRUST IN US

Wakefield Hospice Trusts, Foundations and Grants Newsletter: April 2021

## Introduction

Welcome to Trust In Us 2021, celebrating the impact of grant funding over the last financial year.

Since the last edition, the hospice has experienced the most challenging 12 months in its 30 year history but it'll take more than a global pandemic to stop us! Whatever 2020 had to throw at us, we are proud to say that core services have been maintained and we are still here and still sharing the care.

Grant funding has been instrumental to this. Funders themselves have been put under the same incredible pressure and the hospice remains forever grateful for every single penny received to get us through these turbulent times together.

What follows is a summary of the impact funding has had this year. I hope you find it insightful and for those who have given so generously, also rewarding to know you have been a part of it.

We are privileged to have your support.

*Emily Murphy, Trust Fundraiser*



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## The Covid Effect

Covid-19 has resulted in unprecedented pressure on Wakefield Hospice. Staff have very quickly had to adapt to, and learn, new ways of working, fundraising opportunities have been stifled and the nature of how core services are provided has had to be reviewed.



For service users, essential, yet strict, visiting restrictions have reduced a vital support network for in-patients which has encouraged more patients to stay at home where they can be surrounded by loved ones.

Lockdowns and tier restrictions have severely hampered the hospice's ability to raise its own funds resulting in a dramatic loss of income. We predict this will continue for some time. The anticipated budget for 2021/22 predicts a working deficit of £1.5m.

It has been, and still is, a challenging time but we are determined to continue providing expert care and support for our community.

This change in the financial landscape has shifted the focus for funding – core services are now the priority. The pandemic has highlighted however, that we need to make changes so as to remain responsive and continue providing high quality person-centred care, whatever the circumstances!

As this is written, there is light ahead. The focus now is about recovering from the effects of the pandemic and shaping core services to safeguard future working practices to better meet the needs of service users.

## Grant us this....

As we start to recover from the Covid effect, the best way you can continue to support the hospice is donating towards core services, whether this be unrestricted or towards a certain aspect of care that aligns with your own charitable objectives\*.

The current priorities which support core services are

### 1. IT/digital developments

A grant today will support the hospice's tomorrows by enabling investment in to the right technology and software, allowing the hospice to adapt and futureproof services, working practices and self-sufficient income generating potential, in a safe, efficient and effective way.

### 2. Community care (virtual beds)

Initiating a remote *Hospice at Home* programme, virtual beds support patients to stay comfortably and safely in their own home whilst benefitting from access to hospice expertise via the 24/7 helpline. Virtual beds support individual preferences as well as religious/cultural beliefs and needs.



Any support you are able to provide will be of immense value in providing essential care during these difficult times. Thank you.

*\*any donation received without a specified intent will be treated as unrestricted*

# Capital Funding

## A load off our minds

The hospice is extremely grateful to receive an amazing response from the Wolfson Foundation recently. A funding application was submitted and the Trust Fundraiser was thrilled to receive a grant offer which will fund a new ozone laundry for the next 5 years.

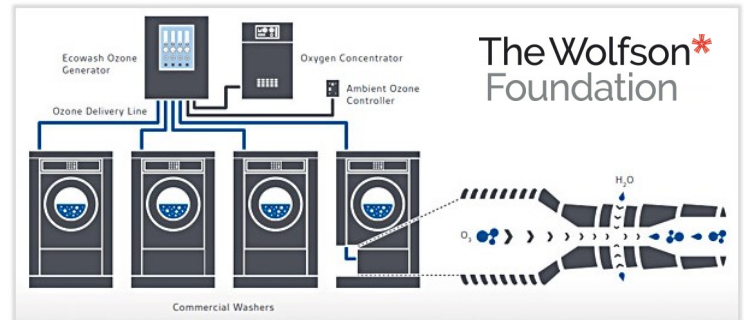
The Foundation approved the grant in light of the urgent need to ensure effective infection control during the Covid-19 pandemic.

Ozone Laundry works by combining oxygen with electricity during the wash cycle to create ozone (O<sub>3</sub>) which is dissolved in to the water and applied to the wash wheel in place of chemicals, normally used in a traditional washing process.

Ozone laundry operates at low temperatures and reduces effluent which reduces costs and improves ones carbon footprint.

It is also known to be an effective disinfectant, killing 'super bugs' supporting important infection control protocols in a hospice environment.

Because of these factors, the hospice is expected to generate a return on investment of £46,080 over the next 5 years, based on saving £480 per month on utilities (heating water and effluent) and £288 per month on cleaning detergents/products used.



(source: <http://www.theozonecompany.com/ozone-laundry-ecowash.htm>)

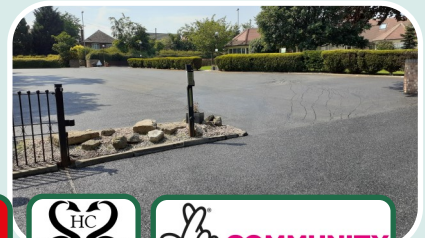
## Smooth road to success

Thanks to amazing support from CRASH Charity, The National Lottery and The Hobson Charity, we were able to complete the resurfacing works to the front car park.

CRASH Charity provided advice and financial support throughout. In addition to a generous £15,000 cash grant, they also arranged a surveyor site visit and report from Arcadis at the very beginning of the project (worth £3,107.50), then arranged the donation/discount of materials and products from their patrons. Hanson donated £9,577.40 of base materials and Marshalls discounted the price of kerbs, saving £395.40 from full RRP.

The first lockdown worked in our favour for this particular project as we could take full advantage of the significantly reduced number of cars on site to create minimal disruption to the hospice.

The new layout and even surface makes the whole area more inclusive and safe for everyone who visits the hospice.



Funding will also equip 'training pods' which will be to simulate what life is like for people with dementia, helping carers, staff, volunteers, employers and others to understand what simple changes they can make to improve the lives of the people in their care.

## Advancing Dementia Care

As part of its commitment to caring for people living with dementia, Wakefield Hospice will be introducing a new, person-centred, dementia day care service. Supporting this, a £40,000 grant offer from Hospice UK will fund the upgrades needed to the Day Therapy Unit to provide a suitable and safe environment, enabling continuity of care for people with advanced dementia, whose needs are likely to be more complex.

*"Affordable respite is the one thing lacking that carers really crave."*  
Jan, Carer

## For Keeps Sake

We are so pleased and grateful that our vision for a new collaborative project, with the local men's prison, was recognised by the People's Postcode Trust, a grant giving charity funded by players of the People's Postcode Lottery.

This grant has been used to develop a successful partnership between Wakefield Hospice and HMP Wakefield via the prison's wood workshop. By funding a new laser, offenders are set to launch a new personalised product range, starting with memory boxes. These activities help combat discrimination and promote human rights by developing meaningful employable skills whilst raising essential funds for the hospice.

Unfortunately due to lockdown restrictions this project is currently on hold.





GIVING  
TUESDAY



## #GivingTuesday

GiveBack 2020 was a Giving Tuesday initiative, which gave the public a chance to take something positive from 2020 and help make a real difference to the charities who supported everyone over the course of a difficult year.

Wakefield Hospice asked their supporters to get involved to help recover some of the additional funds (nearly £10,000) spent on additional PPE since the first lockdown began.

We were delighted with the response and can now confirm that a wonderful £2251 was raised from that special day!

## Food Share

Thank you to all of this year's food share partners, Co-Op and Sainsbury's and welcome to our new partner, Lidl.

Your donations have **saved the hospice thousands of pounds**, with the added bonus of reducing waste.

Patients, visitors, staff and volunteers also appreciate the greater variety it brings - we never really know what's coming through the door next!

# Corporate Foundations

This year we've had continued success from corporate foundations and very much enjoyed working with them to help secure the funding and joining them to celebrate their success.

## Halifax Community Fund (via the Lloyds Banking Group)



Thank you Rachel for the Halifax Community Fund nomination and for championing Wakefield Hospice throughout September 2020 to secure enough votes to win a £5000 grant.

The grant will be used to fund 14 tablets for the Caring Communities project. Caring Communities is a free, ongoing 'train the trainer' programme, provided by hospice staff, for keyworkers (initially in care and education sectors) to address the increase in bereavement, loss and mental health issues across our community.

## OneFamily Foundation

Huge thanks to the customer who nominated Wakefield Hospice for a £2500 OneFamily Foundation Community Grant. The hospice was entered in to the computerised draw and were delighted to receive the news in December that it had won. The grant has funded 95 talking albums, helping patients and families record memories and stay connected whilst restrictions are keeping them apart.



## Visualite/Salus Global Knowledge Exchange



Wakefield Hospice was thrilled to be announced as the winner of a national competition to win £10,000 worth of sensory lighting solutions, donated by Visualite.

The hospice was announced as the winner during the virtual European Healthcare Design Awards 2020 closing ceremony on Friday 18th September. The prize will see the hospice benefit from the installation of the solutions which aim to create a relaxing ambience, help calm anxiety, reduce claustrophobia, enhance wellbeing, and offer a source of distraction for patients.

## Gulf Petrol Stations

Big thanks to Gulf Retail UK, Ossett for nominating Wakefield Hospice for a Oomph Fuel Reward. Customers across the UK voted and we were delighted to be one of ten good causes to receive a £1000 award. And a special thanks to the Service Station Manager for match funding this to £2000.



## Core - blimey - thanks

The hospice is very grateful to the many funders who have supported core services this year, including music therapy, enablement, family care service, dementia day care and bereavement support.

Whether gifting an unrestricted donation or responding to a relevant case for support, every penny has been immensely valuable, allowing us to respond to the ongoing and necessary costs associated with providing outstanding end of life care and bereavement support in the most effective way. **Every life touched by generous funding is a life changed.**

Each & Every member of Staff at Wakefield Hospice.

I cannot thank you enough for all your care you have given to my mum not just the Physical care but in healing her mind and fears! you all do an amazing job!!

Thank you

All Nursing Staff  
"You're wonderful"  
Thank you Very Much for your 5 Star Care that I have received while I have been in the Hospice.  
Thank you Love, Bed 13



Elaine Wilson recommends Wakefield Hospice.

September 19 at 1:24 AM

My husband Ron just had his 3rd admission at the hospice, this time 28 days... The care given to him was outstanding. From the domestics to the drs brilliant brilliant staff.., Your treated with respect and dignity From the bottom of my heart ❤️ I thank you Elaine xx



Rosemary Gaughan Read recommends Wakefield Hospice.

January 3

My mum stayed at the Wakefield Hospice for 4 weeks in August/September. I would describe the hospice as a little Piece of heaven and the patients are nursed by guardian angels. Mum was so well looked after that she was able to come home. Her health improved dramatically until unfortunately she caught an infection that she could not fight. The love and care she received from all the staff at the Hospice gave us an extra 7 weeks with mum. We are eternally grateful to the Hospice for their care for mum and also us as a family.

Thank - you for all the Love and Support. You Angels gave my-self and family in the last days of his life, ill never forget how kind you all were

TO EVERYONE  
WE CANNOT PUT INTO WORDS HOW GRATEFUL WE ARE FOR THE WAY YOU ALL LOOKED AFTER MY MUM.  
YOU ALL SHOWED SO MUCH KINDNESS, RESPECT AND THOUGHTFULNESS.  
I'M ALWAYS SAY YOU ALL WORK SO HARD AND ARE SO CAREING.  
THANK - YOU ALL FOR LOOKING AFTER MUM. SHE IS FLYING HIGH IN HEAVEN.  
GOD BLESS YOU ALL

# Funding Round Up; extra - extra - read all about it

In addition to the amazing support that you've already read about, here are some other fantastic developments the hospice has been able to introduce this year thanks to grant funding.....

**Bear-y kind:** after being awarded a grant to fund 30 new teddy bears, Social Worker Sally said "Brilliant news. Thank you from me and my bear colleagues." The bears are a transitional object, that support family interactions and make memories at a very difficult time.

**Over protective:** with an increased need for PPE this year, we've been very grateful to receive gifts in kind and monetary donations to fund essential items which have all helped to keep staff and visitors safe.

**Eat, sleep, rise, recline:** 1 specialist rise recliner was funded which giving patients and visitors increased comfort resulting and reassurance of staying beside their loved ones at all times – even overnight.

**A dummy move:** we welcomed a new member to the hospice team this year. 'Lee' is our new patient handling mannequin who makes moving and handling training a lot more realistic. The 30kg figure is constructed with a plastic spine which allows staff to recreate more everyday situations like sitting upright in a bed and moving to a wheelchair or hoist.

**Putting money where your mouth is:** Talking Products have revolutionised person-centred care at Wakefield Hospice and provide meaningful treasured keepsakes for loved ones. With generous funding we've been able to purchase more talking greetings cards, allowing a patient to record a message within the card that can accompany an image or drawing that is placed on the front of the card creating a truly unique gift to loved ones. One patient, aged 73, said of the greetings card, how worthwhile and helpful it was as it meant "I could give my wife a Christmas card which given these Covid times I would not have been able to do".

**New normal:** we have been so grateful for all of the 'emergency funding' that we have been able to apply for and even more grateful to those funders who donated in response to our pleas, helping plug an income gap left by the stifled fundraising opportunities. All Covid related grants have been paramount in supporting new ways of working and the continued provision of core services.

**Birthday bliss:** thank you everyone who responded so positively to our 30th birthday appeal. These unrestricted donations have been incredibly helpful in allowing the hospice to respond immediately to allocate funds towards the current greatest need.

**Thank you everyone for making this possible and for the difference you've made.**



**Wakefield Hospice: Sharing the care now and for future generations**

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